



Client Guide to Contacting WAAT Dogs

Before signing up with WAAT Dogs if you have any questions, are seeking information or would like to make a booking then please email:

enquiries@waatdogs.org.au

If you have any questions regarding invoicing or billing, then please email:

accounts@waatdogs.org.au

If you would like to sign up to ProPet (this is the software which enables you to manage your bookings, view your profile, and contact your trainers) then please use the following link:

<https://waatdogs.propetware.com/customerLogin>

If you are struggling with your assistance dog journey, the please contact us immediately. You can do this either using:

- The MESSAGE function in ProPet
- Email: enquiries@waatdogs.org.au
- Phone: 08 9228 3647 (08 WAAT DOGS)

If you would like to provide feedback to WAAT Dogs the please email:

feedback@waatdogs.org.au

If you are in crisis, then please contact:

- LIFELINE – 13 11 14
- BEYOND BLUE – 1300 22 4636
- MENTAL HEALTH EMERGENCY RESPONSE LINE
 - o Metro – 1300 555 788
 - o Peel – 1800 676 822
 - o Country/Rurallink – 1800 552 002